



Dear IFT19 Exhibitor,

It has come to my attention that some of you have been receiving calls from persons/scam artists saying that they are calling on behalf of IFT, stating that your housing has been cancelled and a payment needs to be made.

First and foremost, don't give out your personal information without verifying to whom you are speaking. Our official vendor partners are listed [here](#). Experient is IFT's official and only housing and registration company.

Secondly, you always have access to check your housing or payment status via your exhibitor portal on <https://www.iftevent.org/exhibitors/for-exhibitors>. If you need portal assistance, or do not have your username and password, please contact Victoria Garcia at vgarcia@ift.org.

We are working very diligently to try and minimize the amount of scams that IFT exhibitors are exposed to, and take these schemes very seriously. Please feel free to reach out to me at bprostran@ift.org, Melodie Anderson at manderson@ift.org or Victoria Garcia if something seems off, or not quite right.

I look forward to seeing you in New Orleans.

Regards,

Bato Prostran

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